



# Annual Report 2021

MERCY MEDICAL

HEALTH

CENTER



**Mercy Medical**  
Health Center

318 - 259 - 1100  
244 Bond St. Jonesboro, LA 71251

# WELCOME



On behalf Board of Directors and all the dedicated staff who serve our patients, we are proud to present the 2021 Annual Report and share our progress.

We all are given tests in life. Everyone can identify with a personal or professional challenge. Whatever the outcome of a test, it shapes us, and we become oriented differently to the world and our relationships. COVID-19 certainly tested everyone in 2021 and while the challenge is ongoing, MMHC is committed to answering the call. Taking stock of 2021, we are grateful for "the test". We are grateful that we made progress despite such a disruptive year. Here are some highlights about which we are very proud:

- **Established partnerships with local agencies and organizations to improve the health of our community**
- **Implemented pharmacy services into our overall scope of services for our patient population**
- **Secured dental practice to add dental services in 2022 to our scope of services.**
- **Increased patient visit volume by 45%**

Finally, our greatest celebration is how devoted our staff is to patient care and showing those we serviced throughout the year exceptional service, respect, integrity, and quality.

## Board of Directors

**Tarneshala Cowans • Melinda Adams • Alvetta Thompson • David Busby • Nadine McCardia  
Shavondolyn Johnson • Julie Harper • Michelle Wyatt • Mark Treadway • Bently Williams**

## Leadership Team

**Kimberly Brunson CEO**

**Rennata Becks Chief Operating Officer / COO**

## Providers

**Joy Lockhart • Lacey Russell • Lori Cummings • Rachel Magee**

# About Us



## History

Mercy Medical Health Center (MMHC) was converted to a non-profit organization to provide direct access to comprehensive primary care and preventative healthcare to the residents of the proposed service area and to arrange for the continuity of those services in 2017. MMHC was granted FQHC Look alike Status on May 1, 2018. Our physical location is 244 bond street Jonesboro la 71251. Our building is approximately 3800 square feet heated with 8 exam rooms, lab, and 2 handicap accessible bathrooms. Mercy Medical Health Center leases the site currently.



## Mission

We strive to provide quality healthcare to our community.

## Values

Our vision is to be an team that works in partnership with our community to meet the health care needs of our patients and families in an affordable and accessible manner. Our values include:

- Service - We believe we have a responsibility to make a positive impact on the lives of our team members, patients and communities we serve.
- Respect - We believe that every individual makes a valuable contribution and deserves to be treated with dignity.
- Integrity – We are honest and ethical in all of our interactions and activities.
- Quality – We are committed to continuous improvement activities to improve the effectiveness of our services and achieve the most positive outcomes for the patients we serve.



# Our Services

A comprehensive array of preventive and primary care services is available through a physician- directed family practice model of care based on a sliding fee schedule at Mercy Medical Health Center's single clinic location in Hodge, LA. No individual is denied services due to an inability to pay. Staff follows clinical protocols, established by the medical director, to provide a full array of HIPAA compliant, comprehensive primary care services to patients across the life cycle.

**General Primary  
Medical Care**

**Diagnostic  
Laboratory**

**Screenings**

**Coverage for Emergencies**

**Immunizations**

**Voluntary Family  
Planning**

**Well Child Services**

**Gynecological and Obstetrical Care**

**Outreach**

**Pharmaceutical Services**

**Pediatric Immunizations**

**Case Management and Eligibility  
Assistance.**

**Nutrition**

**For a full list of services please visit us at  
[mercymedicalhealth.com/our-services/](http://mercymedicalhealth.com/our-services/)**



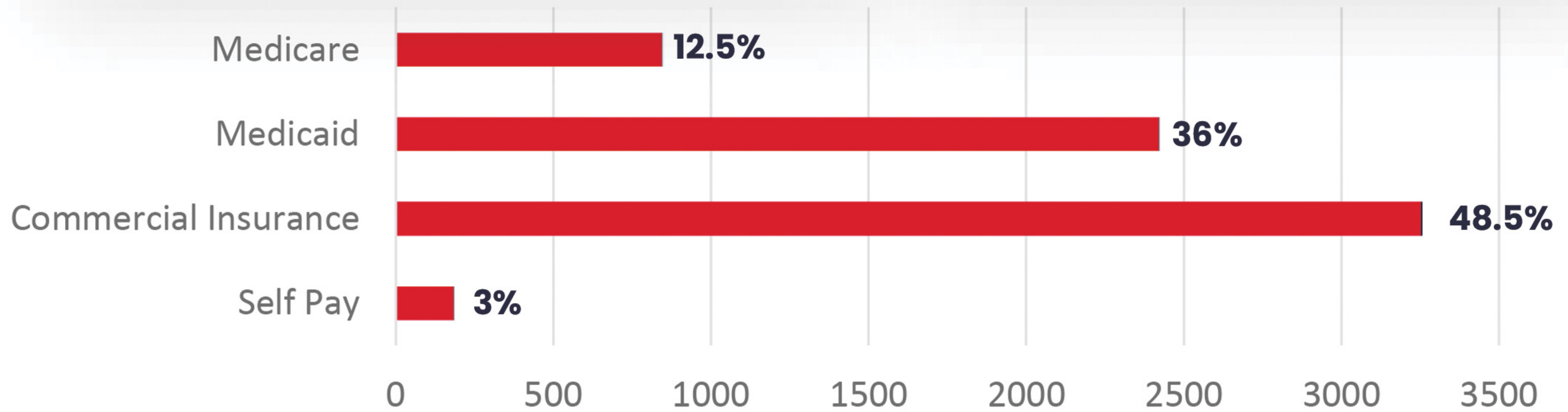
**SCAN ME**

# Annual Data

Total Patient Population- 6,973

## Payer Mix

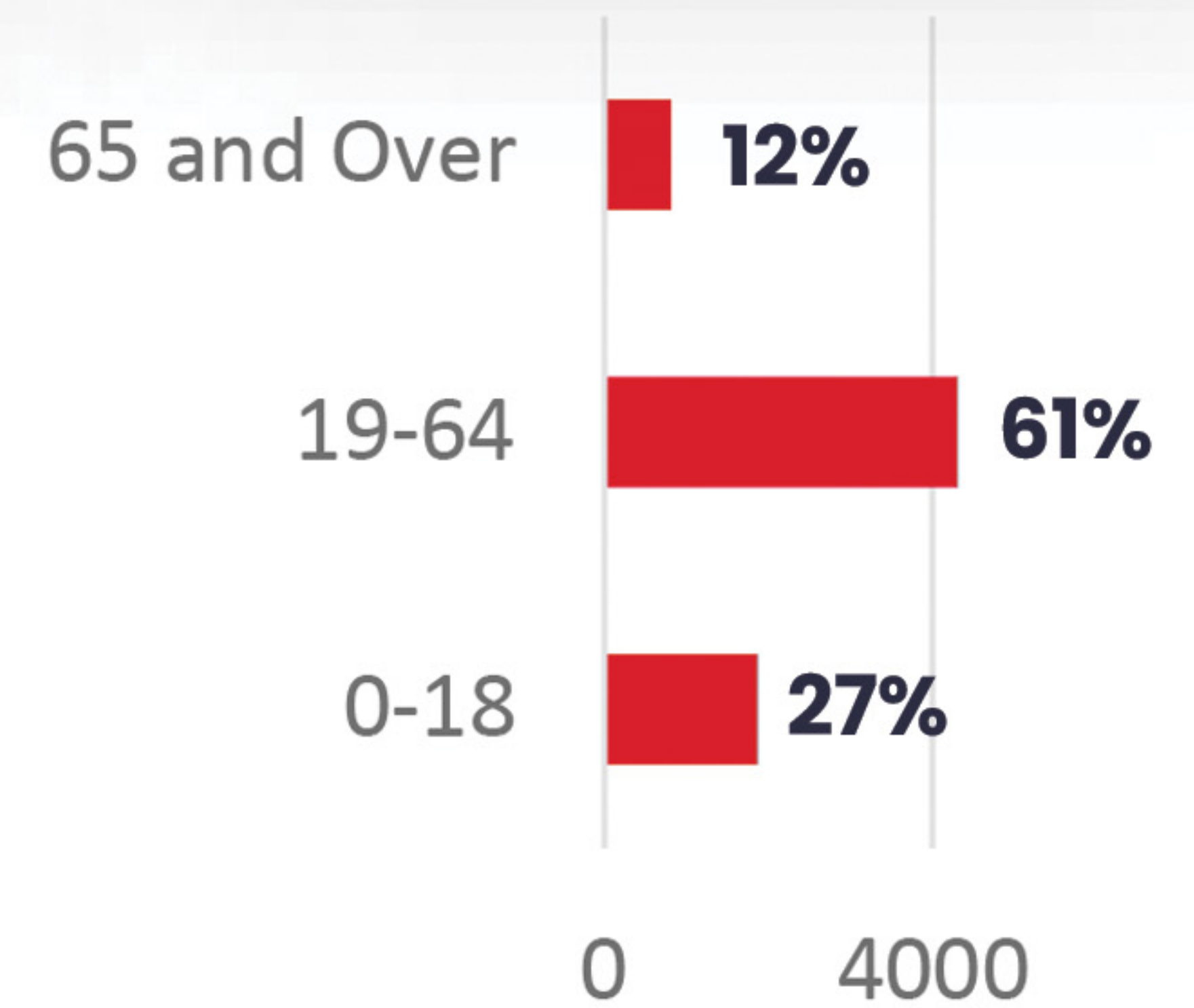
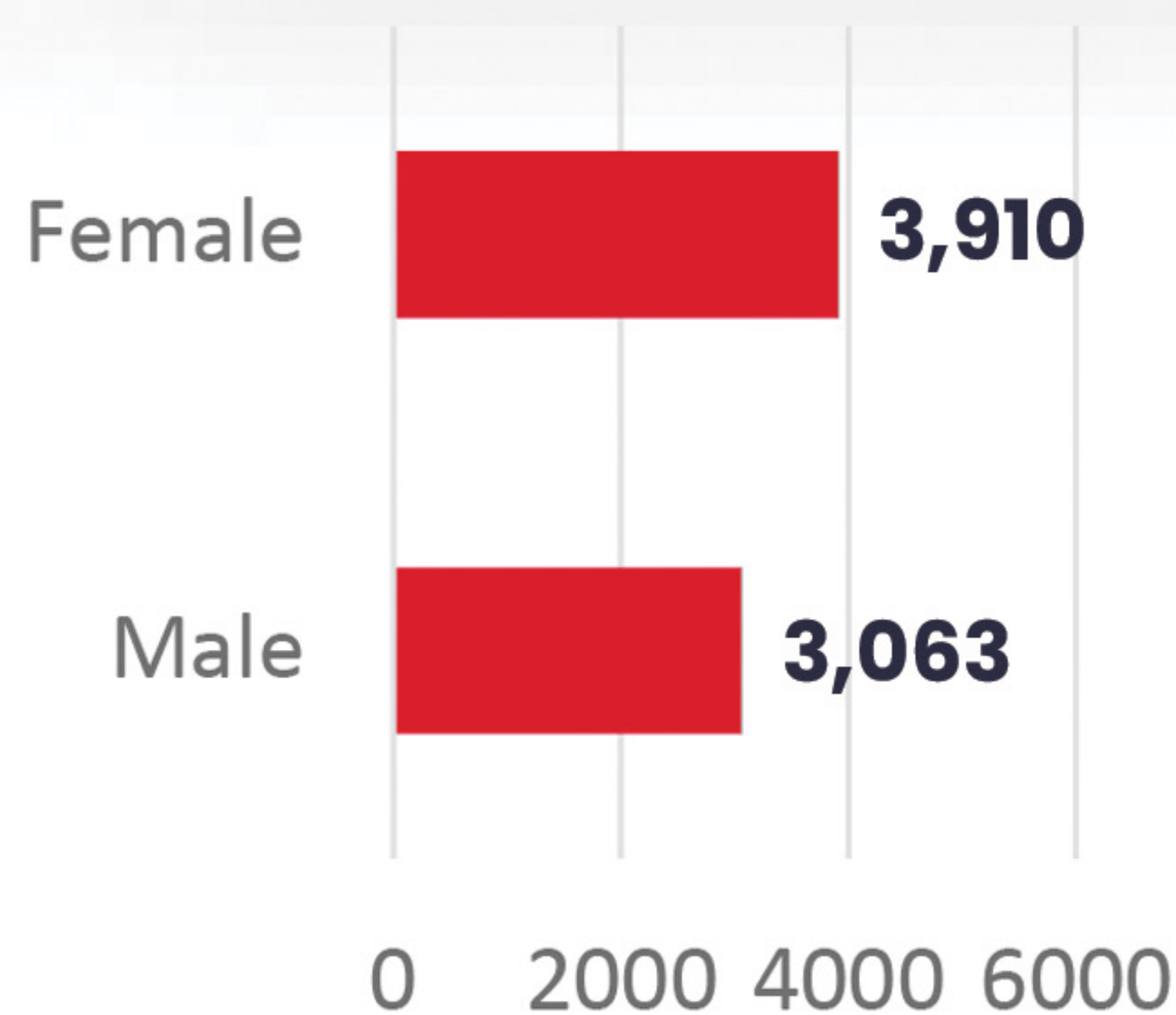
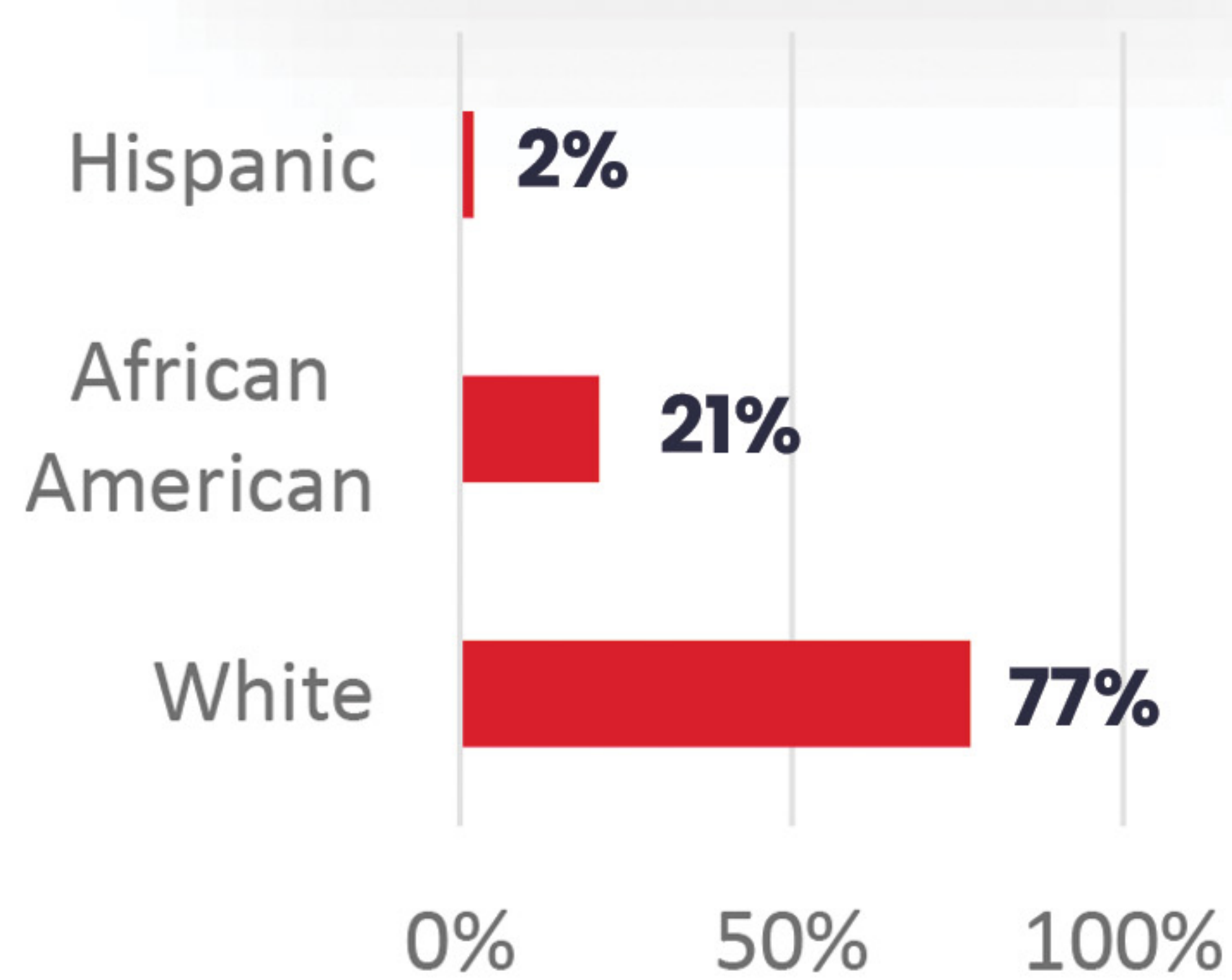
2021



## Patient Ethnicity

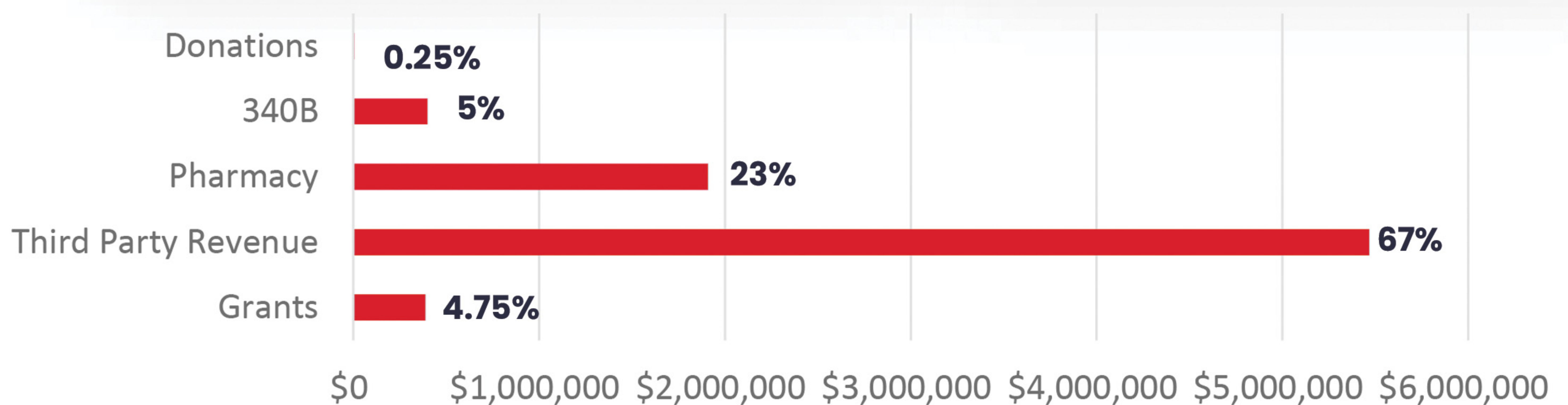
## Patient Gender

## Age Demographics



## Funding Sources

2021





## Contact Us!

### Make an Appointment

244 Bond Street  
Jonesboro, LA 71251



#### Phone

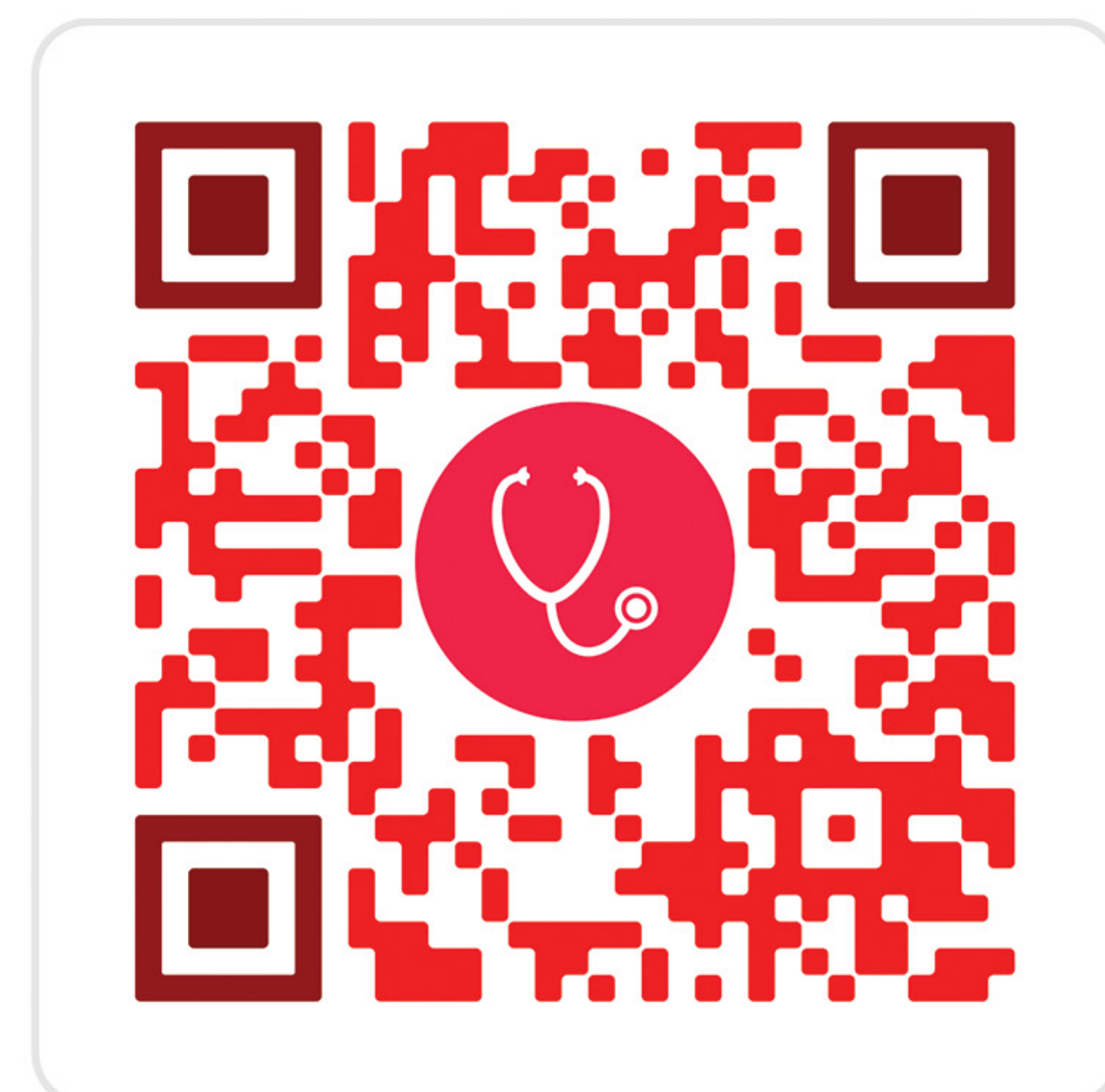
318-259-1100

#### Email

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#### Find Us On :

-  @merzymedicalllc
-  merzymedicalhealth.com



*SCAN ME*